

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application for:

Matthias Kaiser

Application No. 10/811,971

Filing Date: March 30, 2004

For: **Methods and Systems for Detecting User Satisfaction**

Examiner: Brooks, Matthew L.

Art Unit: 3629

Confirmation No.: 2997

Mail Stop Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

SUPPLEMENTAL AMENDMENT

As a supplement to the response filed on November 17, 2008, the Applicant respectfully requests reconsideration in view of the following amendments and remarks.

Amendments to the Claims begin on page 2 of this paper.

Remarks/Arguments begin on page 6 of this paper.

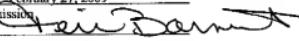
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